

# How to respond

## Angel Shot Neat:

1. Remain calm, if safe, let them know you understood the code
2. Make sure they have their belongings and provide them with resources
3. Walk them to their car and make sure they drive away safely

## Angel Shot with Ice:

1. Ask them to remain at the bar while you call a taxi
2. Make sure they have their belongings and provide them with resources
3. Escort them once it arrives and make sure they drive away safely

## Angel Shot with Lime:

1. Establish safety; take them to a quiet space if comfortable
2. Assess danger and notify management to call the police
3. Respond to their disclosure sensitively and listen carefully
4. Provide them with resources and make sure they have a safe way home.

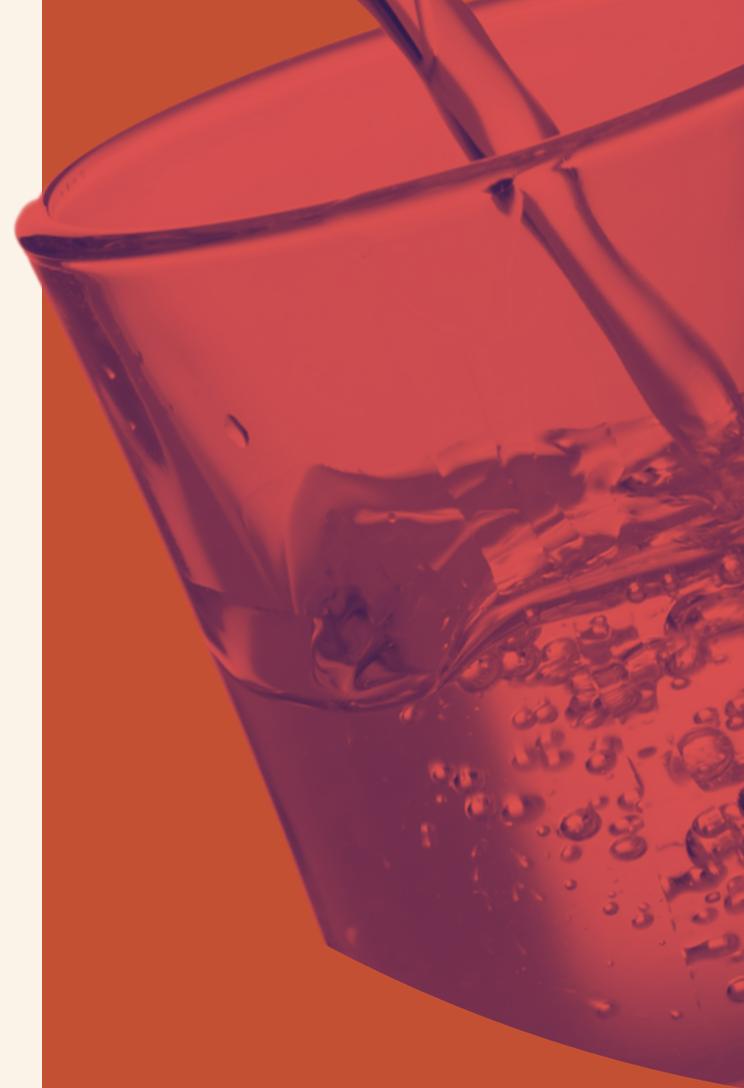


# Resources

An event like this can be traumatic and should be taken seriously; the feelings of fear, distrust, unease, and violation may not go away when the situation is de-escalated.

- Vancouver General Hospital Sexual Assault Service, Phone: (604) 875-2881
  - WAVAW After-Hours support: (604) 255-6344
- West Vancouver Police Department Non-Emergency: 604-925-7300;
- North Vancouver RCMP ·Non-Emergency: 604-985-1311
- WAVAW Rape Crisis Centre 24-Hour Crisis and Information Line: 604-255-6344
- Family Services North Shore Sexual Assault Response Program Support Line: 604-924-7676

**Additional information and resources can be found at the North Shore Women's Centre**  
**131 East 2nd Street, North**  
**Vancouver | V7L 1C2**



NORTH SHORE WOMEN'S CENTRE

# Angel Shot Info Sheet

2022/2023

# Sexual Violence: The Facts

Sexual Assault is a gendered crime that approximately 30% of all women over the age of 15 will experience at least once. Single women are at an elevated risk, and 52% of sexual assault perpetrators are known to the victim (Canadian Women's Foundation, 2022). But, it is a preventable crime, and tools like the Angel Shot can make a life-changing difference.

## How can I help?

By displaying the NSWC's Angel Shot poster in your establishment's Women's Washroom, you can provide the patrons who are the most at-risk for violence with a discreet and private place to learn that your business is committed to keeping them safe



## What is an Angel Shot?

The Angel shot is a code signal for patrons to use to indicate to restaurant and bar staff that they are feeling unsafe and need help.

There are three variations:

***Neat or straight up:***

The patron needs an escort to their car;

***On ice or on the rocks:***

Staff should get the patron a taxi or an Uber; or

***With lime or with a twist:***

Staff should call the police.

## Learn More

To learn more, visit  
[www.northshorewomen.ca](http://www.northshorewomen.ca)  
Email: [info@northshorewomen.ca](mailto:info@northshorewomen.ca)  
Phone: 604-984-6009

# See Something, Say Something

By staying vigilant, restaurant staff can prevent a situation from escalating. Here are some things to keep an eye out for:

- Overly-intoxicated or disoriented patrons; is their intoxication consistent with what you've served them? Be aware of the signs of drugged drinks
- Drugged, "roofied," or spiked drinks may:
  - Appear unusual (ice doesn't float, wrong colour, opaque, wrong carbonation)
  - Taste or smell unusual (bitter or "off")
- Be aware of patrons alone with others' food or drinks, and patrons leaving with overly-intoxicated individuals



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