

## **North Shore Women's Centre COVID-19 Resource Centre Safety Protocols**

Current as of March 3, 2022

The North Shore Women's Centre is dedicated to the health, safety and well being of our visitors, staff and volunteers.

To ensure the safe use of our drop-in resource centre during the COVID-19 pandemic, we have developed the following protocols with the goal of preventing the spread of the virus in our community.

We ask that everyone accessing the resource centre follow these protocols with kindness and respect to help maintain safety for all.

- The Centre will be open for visitors from Monday to Thursday, 10:00am-3:00pm.
- Visitors are asked to reschedule their visit and not enter the Centre if they are experiencing COVID symptoms (e.g. fever or chills, cough, loss of sense of smell or taste, difficulty breathing, sore throat, loss of appetite, runny nose, sneezing, extreme fatigue or tiredness, headache, body aches, nausea or vomiting, diarrhea) or they have been directed to self-isolate.
- Each visitor entering the Centre will be asked to wash or sanitize their hands upon entry and wear a face mask for the duration of their visit. We encourage visitors to bring their own masks, but a mask will be provided to anyone without one. We recognize and respect that some visitors are not able to wear a mask (e.g. young children and those with conditions affecting breathing, etc.).
- All staff and volunteers will wear face masks in the Centre. A face shield is not a substitute for a mask as it has an opening below the mouth.
- The Centre's main surfaces and high touch areas will be sanitized at the beginning and end of each day as well as several times throughout the day. Whenever possible, windows will be opened to allow for greater circulation and an air filter will be activated in higher traffic areas.

- Each person in the Centre is asked to:
  - o sign-in with name at the front door at each visit,
  - o maintain a 2 metre/6 foot distance from others whenever possible,
  - o cover sneezes and coughs with elbows, and
  - o wash or sanitize hands often.

Any questions about these protocols can be directed to [info@northshorewomen.ca](mailto:info@northshorewomen.ca) or 604.984.6009.

Thank you for your support!