

Reliable access to technology and the internet is a basic human right.

The COVID-19 pandemic has highlighted the growing digital divide within our community. This map and the resources listed within it are made possible by North Shore service providers working together. It aims to connect people to technology and community-serving agencies on the North Shore.

Funding for this initiative is provided by the City of North Vancouver Mayor's Healthiest Small City Social Resiliency Collective.



Additional free & low-cost technology support

Gluu Essentials

www.gluusociety.org

A Canadian non-profit organization that offers 100% free, online digital skills training for adults on how to use their cell phones and tablets. Separate classes are provided for Apple and Android devices.

Government of Canada Connecting Families

www.ic.gc.ca/eic/site/111.nsf/eng/home

This initiative is designed to connect low-income families to the internet. Participating ISPs offer a \$10 internet service to eligible families who receive the maximum Canada Child Benefit.

SPARC

info@sparcbc.ca

Free phones for low-income or homeless clients.

TELUS Mobility for Good (multiple programs)

www.telus.com/en/social-impact/connecting-canada/mobility-for-good

Reduced cost cell phone plans and devices for youth aging out of care and seniors.

TELUS Tech for Good for People with Disabilities

www.telus.com/en/social-impact/connecting-canada/people-with-disabilities/application

Tech for Good provides Canadians with disabilities with specialized assistance, training and assistive technology to help them independently use their smartphone or tablet.

YWCA TechLink

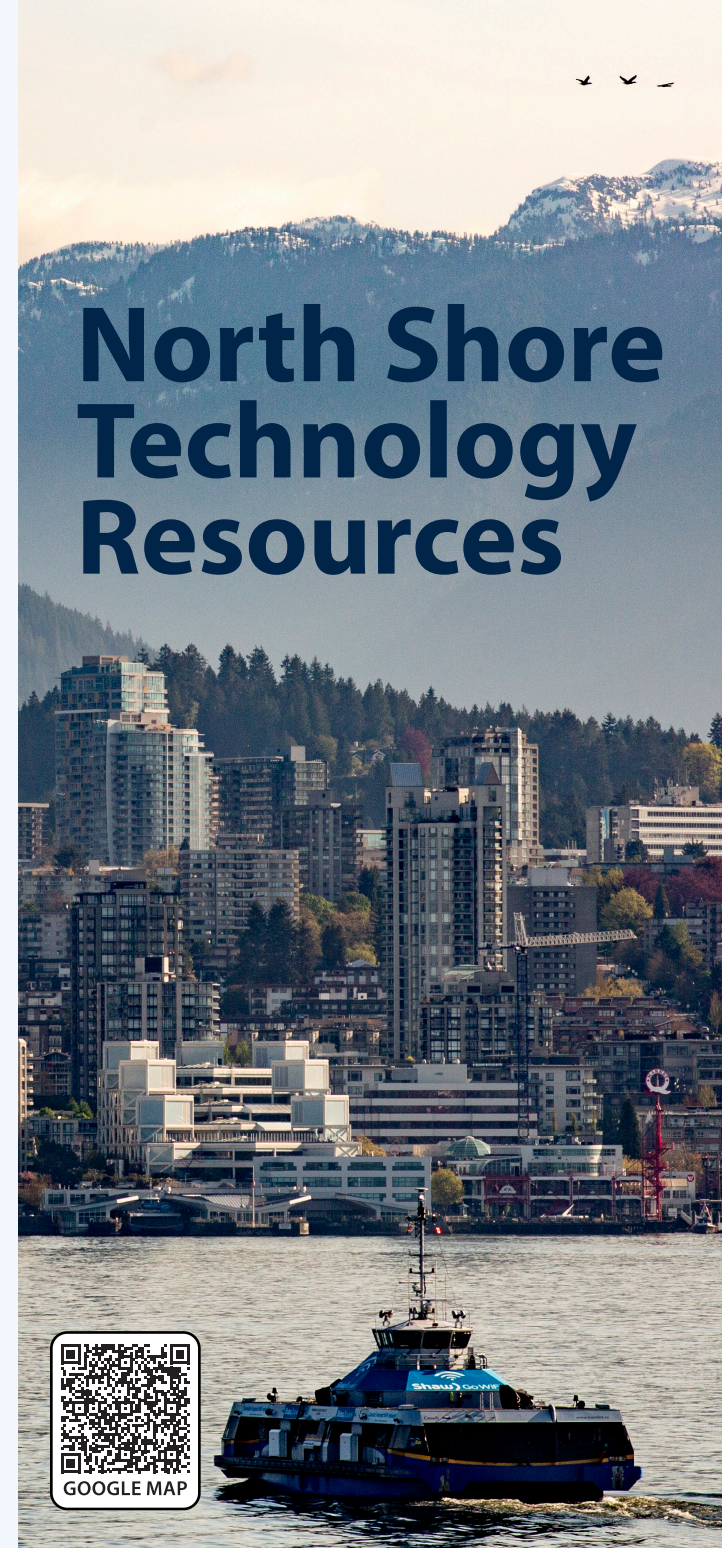
www.ywcavan.org/techlink-support

YWCA TechLink offers free support via phone and virtually for anyone in Metro Vancouver who needs help with IT or tech including setting up devices, making video calls, establishing an email address, and accessing government services.

North Shore Technology Resources



Cover photo by Tae Hoon Kim



North Shore Technology Resources

- Technology support available
- Public computer with internet access available
- Free Wi-Fi
- Space to plug-in & charge device
- Loaner devices available



— Major transit route — R2 RapidBus



Use a smartphone camera to scan the QR code and get directions to resources listed here.

1 Canadian Mental Health Association, North & West Vancouver Branch

604-987-6959 www.northwestvancouver.cmha.bc.ca
300-1835 Lonsdale Ave., North Vancouver, BC V7M 2J8



2 City of North Vancouver Civic Plaza

Between North Vancouver City Hall and North Vancouver City Library



3 MONOVA: Archives of North Vancouver

604-990-3700 www.monova.ca
3203 Institute Road, North Vancouver, BC V7K 3E5



4 North Shore Multicultural Society

604-988-2931 www.nsms.ca
123 East 15th St., North Vancouver, BC V7L 2P7



5 North Shore Neighbourhood House

604-987-8138 www.nsnh.bc.ca
225 2nd St. East, North Vancouver, BC V7L 1C4



6 North Shore Women's Centre

604-984-6009 www.northshorewomen.ca
131 2nd St. East, North Vancouver, BC V7L 1C2



7 North Van Arts

604-988-6844 www.northvanarts.ca
335 Lonsdale Ave., North Vancouver, BC V7M 2G3



8 North Vancouver City Library

604-998-3450 www.nvcl.ca
120 14th St. West, North Vancouver, BC V7M 1N9



9 North Vancouver District Public Library

www.nvdpl.ca
Lynn Valley Branch — 604-984-0286
1277 Lynn Valley Road, North Vancouver, BC V7J 0A2

Capilano Branch — 604-987-4471
3045 Highland Blvd., North Vancouver, BC V7R 2X4

Parkgate Branch — 604-929-3727
3675 Banff Court, North Vancouver, BC V7H 2Z8



10 The Shipyards

604-982-8386 www.cnv.org
125 Victory Ship Way, North Vancouver, BC V7L 0B3



11 Silver Harbour Centre

604-980-2474 www.silverharbourcentre.com
144 22nd St. East, North Vancouver, BC V7L 4L5



12 West Vancouver Memorial Library

604-925-7400 www.westvanlibrary.ca
1950 Marine Drive, West Vancouver, BC V7V 1J8



13 West Vancouver Seniors' Activity Centre

604-925-7280 www.westvancouver.ca
695 21st St., West Vancouver, BC V7V 4A7

